

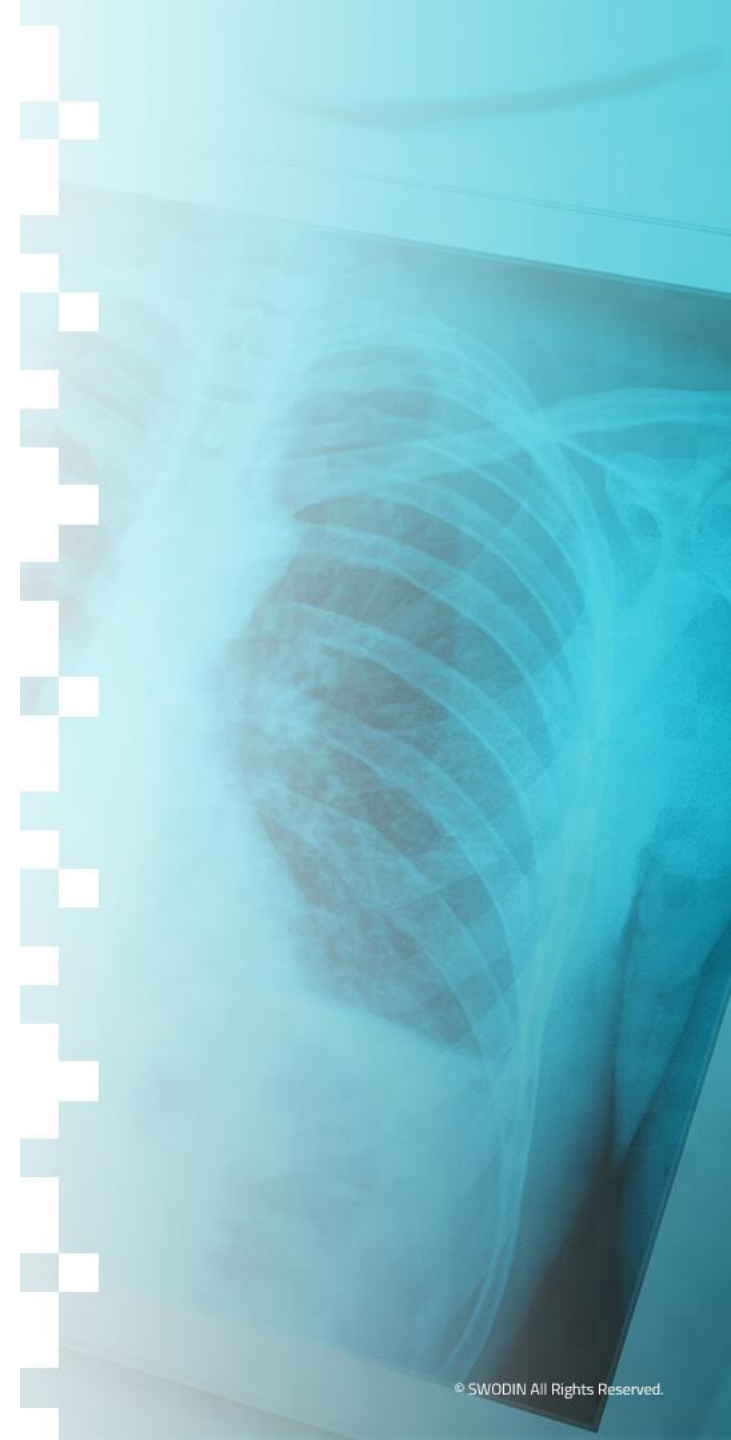
SWODIN PACS USER GROUP
November 30, 2021

SWODIN

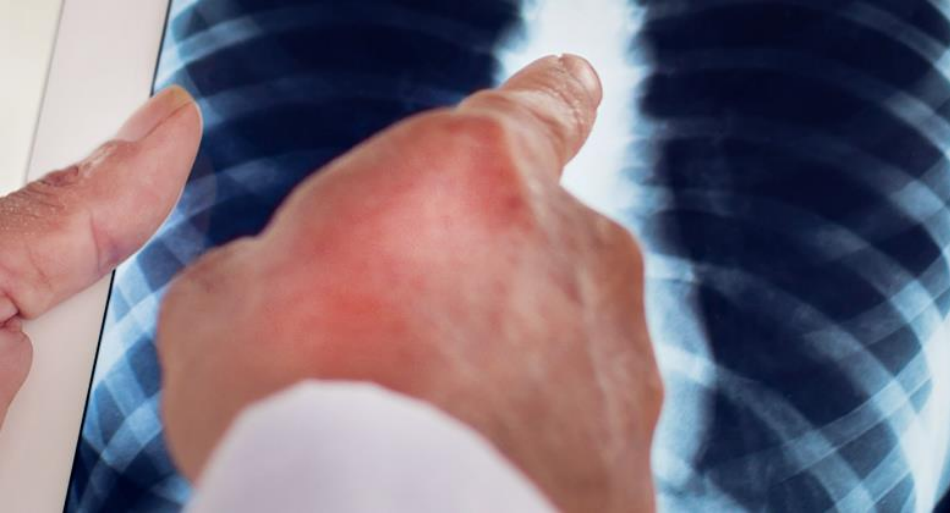
Southwestern Ontario
Diagnostic Imaging Network

SWODIN PUG AGENDA – Nov 30, 2021

1. Welcome
2. PACS Program updates
3. Ticket Monitor
4. PACS QC
5. Technical Update
6. Integrated Solutions
7. 3Rd Party Rad Permissions
8. SWODIN Website_Community Forum
9. Round Table



1. Welcome



- a) Approval of Sept minutes
- b) Action Items Sept meeting
 - a) Clinical stations – windows 10 updates (ALL)
 - b) ED discrepancy – pending rollout as we share with key stakeholders. 8.1.4 taking priority at this time.
 - c) GE RadWorks (RA600) – presented with options to both PUG and BSC. Site responsibility to review. Please ensure you do

2. Program Updates

SWODIN Project Updates

- **Agfa Enterprise Imaging/TomTec integrated reporting:**
 - New facilities onboarding
 - AHI, WDMH, TDMH – project kick off Sept 27, 2021
 - TDMH and AHI live Nov 23 and 26 respectively
 - WDMH pending early December
- **Hyland PACS Scan Web - Update**
 - Kick-off date and sequence of onboarding TBD
 - Post 8.1.4 upgrade
- **CKHA Onboarding**
 - Project Kick off November 2nd
 - Off to a great start. Golive targeted May/June 2022
 - Demos for the group planned for December 14th at Stiller
- **Longitudinal Record Project – ON PAUSE while upgrade is being completed**
 - Scope: Viewing studies from the SWODIN DIR within the Enterprise Imaging (EI) desktop and Xero Viewer

Agfa Enterprise Imaging PACS Upgrade

- V8.1.2 SP7 to V8.1.4.170
- Upgrade date Jan 29, 2022

- TEST Environment upgrade complete Nov 29th
- Oracle DBAs at both Parkwood and Stiller have been upgraded

- Regression testing in progress
- Auxiliary environment prep to begin soon

Upcoming training for January

- 8.1.4 delta admin training to take place in early January (placeholder invites sent).
 - You MUST attend one of these sessions. If you are not able to attend, please advise ASAP.
- Multiple improvements to the front end admin interfaces in the new version
- Yuri and Becki conducting a detailed analysis and will relay the information in the scheduled training sessions

3. Ticket Monitoring

Change Controls:

- PACS
 - Monthly Maintenance – Oct 3rd, Nov 7th
 - Nov 10 – Parkwood ODA upgrade complete
 - Nov 18 – switch over to Parkwood to support oracle DBA update at Stiller
 - Nov 22 – Stiller ODA upgrade complete
 - Nov 27 – switch back to Stiller
- SRRS
 - Monthly Microsoft updates – Oct 5th, Nov 2nd

Incident Review:

Pre-SIM FFI impact (Cerner sites only) – Nov 25th

- Message which did not contain all required information (missing A#) was not processed on Lanier outbound engine feed. Caused all message to queue
- In order to prevent issue from recurring, modifications are being made to Lanier outbound script to move value to proper segment/field when not present in OBR3
- More efficient at this time to modify Lanier outbound script than to determine what is causing the behavior in Cerner

4. PACS QC

GearView QC – awareness re new UID creation

- Currently presentation states objects are not applied when new UIDs are generated (study is copied; new UIDS are created ;study is anonymized.)
- All the annotations applied in a imported study are gone as soon any of the above operations are performed.
- (0008,1155) ReferencedSOPInstanceUID original tag value in the PR object is not updated with the news values.

4. PACS Technical Update

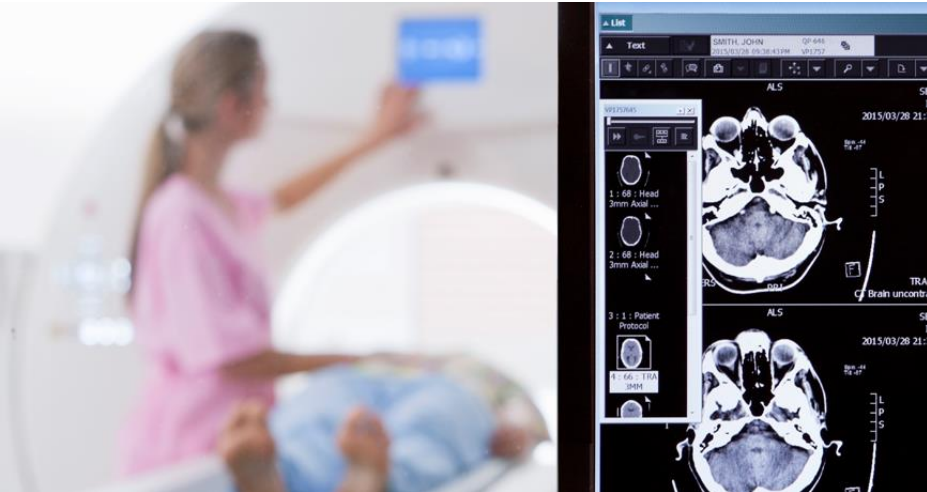
Imaging of regional PACS clinical stations still at Windows 7

- SWODIN FTP site has the latest image for regional sites to download with updated instructions to follow.
- London sites can be imaged from the network through SCCM

TARGET DATES:

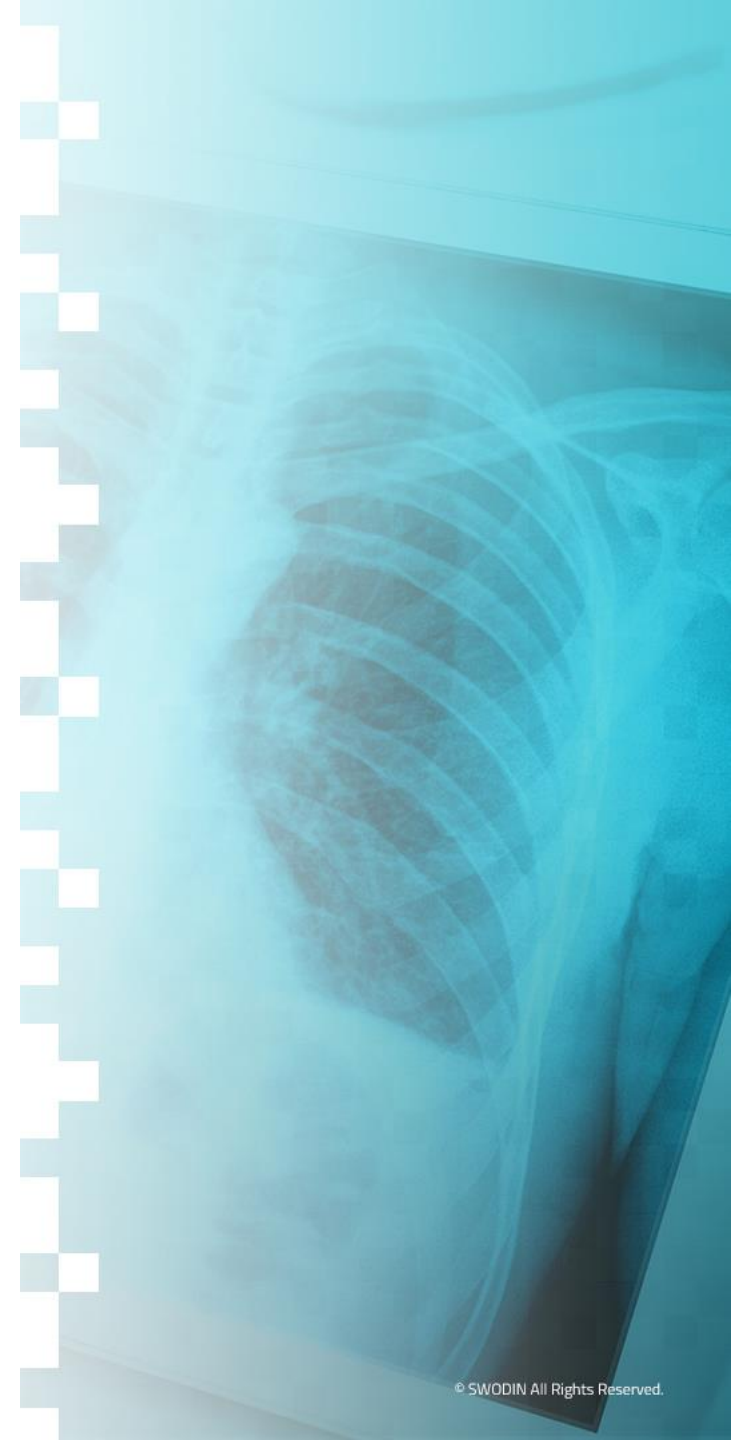
- Clinical Stations to be completed by Nov 30th

5. Integrated Systems



Speech Recognition Reporting System Updates

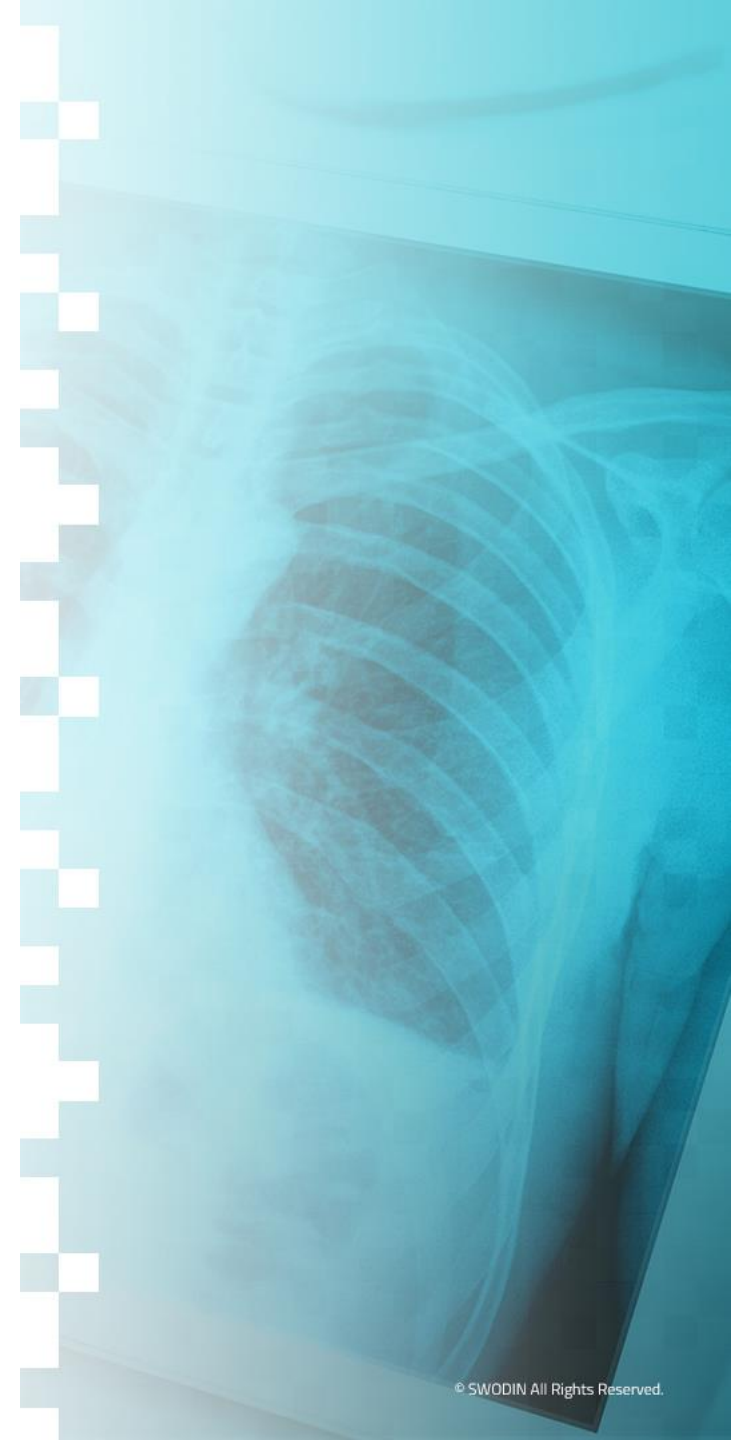
- On Tuesday October 26th FFI was successfully upgraded to version 4.30.
- No Incidents or Service requests resulted from this upgrade.
- The upgrade was performed on time and with minimal end user impact.
- Please continue to round and check in with Radiologists to make sure they are getting the most from software.



Speech Recognition Reporting System Updates

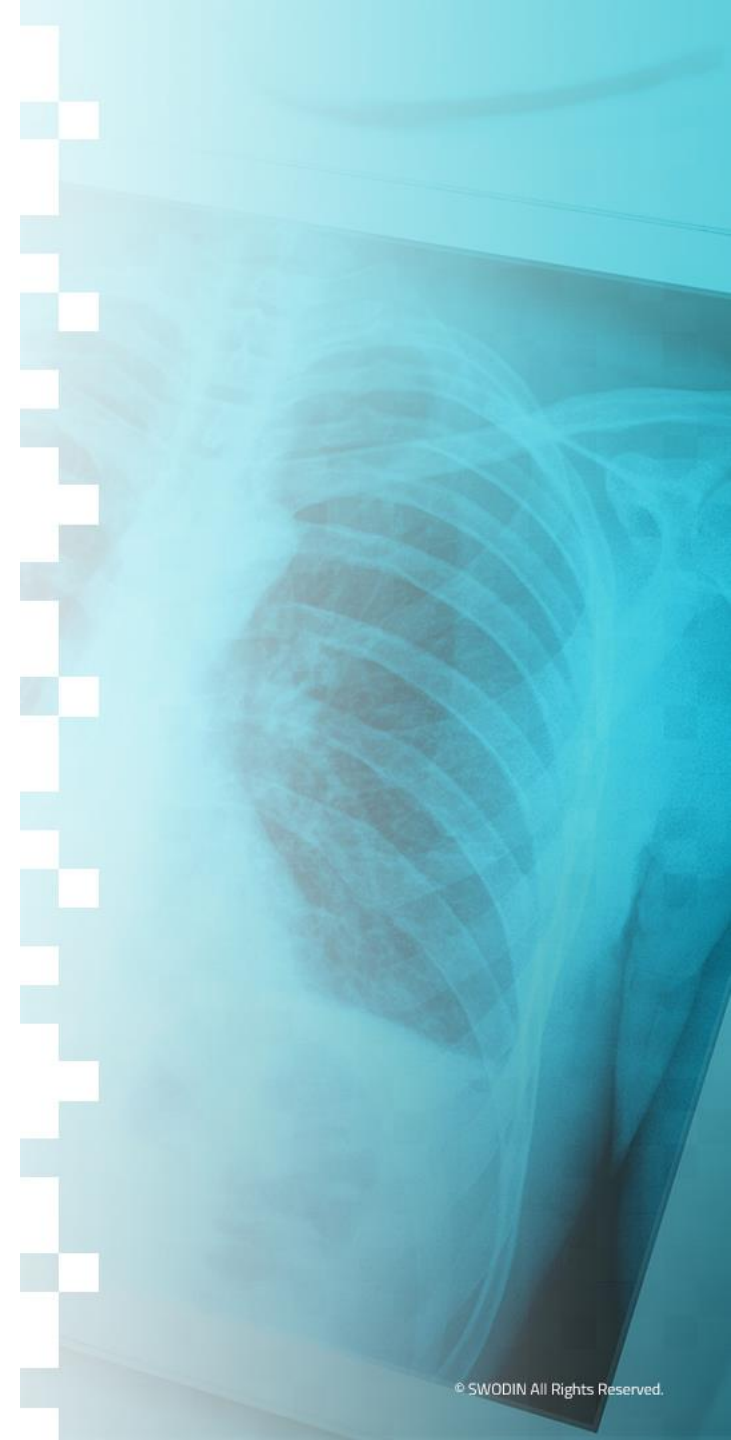
User Attestation

- Please review the users extracts provided to your site.
- Any changes required to user accounts can be completed by the site using the FFI Administrative Console.
- Please record changes on the user extract and return to SWODIN.



Philips SpeechMike

- When looking to refresh your physicians recording devices, there is now a wireless option. The Philips SpeechMike Premium Air.
- This device comes in the Classic and Pro configurations.



6. 3rd Party Radiologist Permission Set

- 3rd Party Permission set review
 - Currently, users with 3rd party PS are unable to re-assign tasks
 - Issue: a user with only this PS can not re-assign a task once it is assigned to themselves
 - Noted that most CTS Rads have both 3rd party_PS and Radiologist_PS likely to get around these restrictions.
 - The Rad currently needs to contact a technologist to re-assign the case to the proper group if they initiated dictation but decided not to read it.
- Have reviewed the 3rd Party Radiologist PS and are recommending to add: Can re-assign tasks
 - Any objections?

7. SWODIN Update – Knowledgebase / SWODIN Community Forum

- Knowledgebase (Introduced at the September PUG)
- *NEW* SWODIN Community Forum

Community forums are **where customers connect, share and collaborate**. A community forum helps increase customer engagement and get invaluable product feedback. The forum can become even more powerful when combined with a knowledge base

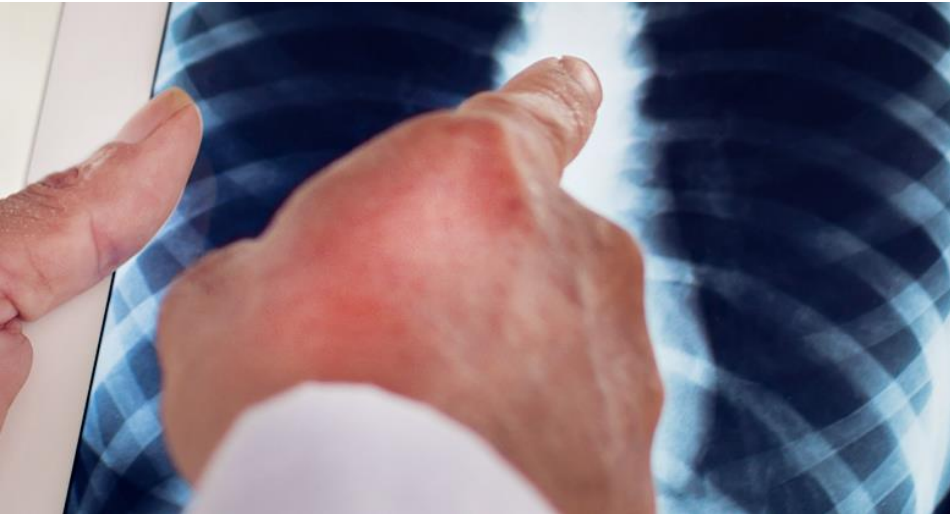
DEMO

If you haven't received your new SWODIN Website UserID please email oneview@lhsc.on.ca to get that sorted.

8. RoundTable



Next Meeting



- Tuesday Jan 25th, 2022



Thank You!

GENERAL INQUIRIES

 **SWODIN Head Office**

The Stiller Centre
700 Collip Circle
London, Ontario
N6G 4X8


 swodin@lhsc.on.ca

FOR SERVICE ISSUE OR TECHNICAL SUPPORT

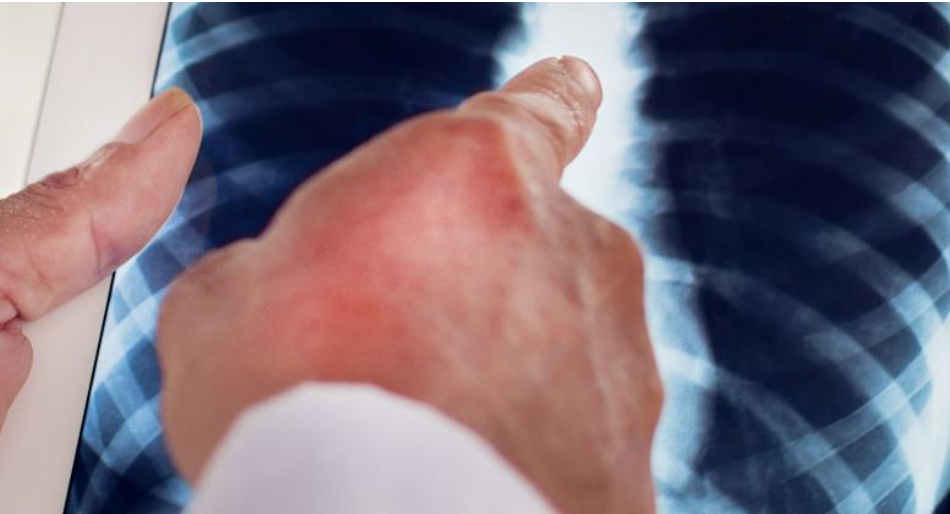
 **London Regional Helpdesk**

519-685-8335
1-877-465-7167 ext. 44357 (4HELP)

Non-Urgent Inquiries or Requests

 helpdesk@lhsc.on.ca

Issue Escalation



- Continue to email SWOPACSCRITICAL@lhsc.on.ca for **critical issues only (system unavailable)**
- Continue to email the LHSC Helpdesk and email for non-critical PACS support. Please do not text or email individuals directly

QC Housekeeping

REMINDERS:

1. **DO NOT Delete the entire study in PACS. DO NOT USE DELETE ALL IMAGES.**

ENSURE THIS IS COMMUNICATED TO YOUR SUPER USERS!!

1. Deleting the entire study creates a KO for that exam
2. Once this exam falls off line and users try to pre-fetch the study, it will apply the KO, and the images will not display in Enterprise Imaging.
3. This is happening because the study has the same SUID as the original that was deleted.
4. Due to potential for downstream effects of the delete function in PACS, all System Admins and Super Users must follow one of the two options provided for deletion QC.
5. Do not delete the entire study; use 'Split' to move the series requiring deletion into a dummy exam.
6. Send to Gearview/RA600 create new SUID, and then send to PACS.

2. **SPF Accessions** – Reminder to your teams (technologists) to NOT scan documents to the SPF accessions

3. Maintain and keep up to date with **site specific QC queues AND system wide QC queues**

PACS QC

- Junk Files- Archived
- Hanging Protocols- Clean up
- Reminder- Daily QC-System Admin Clean up – will resend communication from previous year
 - Routine QC
 - Reading Completed – no report in EI
 - Reading tasks uncompleted/unassigned
 - Sign off tasks uncompleted/unassigned
 - Acquisition completed by Administrator missing URL
 - Acquisition Tasks Expired
 - Cancelled exams with images