

September 30th 2021

## HUB COLLABORATION CALL MEETING MINUTES- NOV 25<sup>TH</sup> 2021

Topic	Speaker	Documents	Action Items
2021 Customer Satisfaction Survey	Steve Walker	None	Thank you all for your participation. The results will be discussed at the next Hub Collaboration Call. Also site Admin's may be contacted individually about responses.
2021 Attestation Reminder and Demo	Steve Walker	None	Reminder: Send attestation to your leader have them signed and returned to <a href="mailto:oneview@lhsc.on.ca">oneview@lhsc.on.ca</a> by mid December.
SWODIN Website Update	Steve Walker	None	Introducing the SWODIN Community Forum and reminder of SWODIN Knowledgebase. If you need help getting access to your user accounts please email <a href="mailto:oneview@lhsc.on.ca">oneview@lhsc.on.ca</a>
Changing SUID using GearView	Lui z Aizawa	None	Informational and Demo. Any questions please forward to <a href="mailto:oneview@lhsc.on.ca">oneview@lhsc.on.ca</a>
Metrics	Arielle Davidson	None	Informational
What is MPI?	Trudy DenOuden	None	Informational
Housekeeping	Steve	None	Ongoing awareness
Questions or topics for next call? - None at this time.			

\*\*\* NOTE: Future meetings will be held using Microsoft Teams instead of Webex.

LONDON HELPDESK CONTACT 519-685-8500 EXT.44357 (4HELP)

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<p><b>GENERAL INQUIRIES</b></p> <p> <b>SWODIN Head Office</b> The Stiller Centre 700 Collip Circle London, Ontario N6G 4X8 <a href="mailto:swodin@lhsc.on.ca">swodin@lhsc.on.ca</a></p>	<p><b>FOR SERVICE ISSUE OR TECHNICAL SUPPORT</b></p> <p> <b>London Regional Helpdesk</b> 519-685-8335 1-877-465-7167 ext. 44357 (4HELP) <b>Non-Urgent Inquiries or Requests</b> <a href="mailto:helpdesk@lhsc.on.ca">helpdesk@lhsc.on.ca</a></p>
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