

JANUARY 30TH 2020

## HUB COLLABORATION CALL MEETING MINUTES- JUNE 24<sup>TH</sup> 2021

Topic	Speaker	Documents	Action Items
ZFP Upgrade	Steve Walker	None	Informational
Metrics	Barb Rawlings	None	Informational
Ontario Health Update	Barb Rawlings	None	Informational
Access Controls	Arielle Davidson	See below	Each site is responsible for cleaning up their own sites OV accounts.
Housekeeping	Steve	None	Ongoing awareness
Questions or topics for next call? - None at this time.			

LONDON HELPDESK CONTACT 519-685-8500 EXT.44357 (4HELP)

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<p><b>GENERAL INQUIRIES</b></p> <p> <b>SWODIN Head Office</b> The Stiller Centre 700 Collip Circle London, Ontario N6G 4X8  <a href="mailto:swodin@lhsc.on.ca">swodin@lhsc.on.ca</a></p>	<p><b>FOR SERVICE ISSUE OR TECHNICAL SUPPORT</b></p> <p> <b>London Regional Helpdesk</b> 519-685-8335 1-877-465-7167 ext. 44357 (4HELP) <b>Non-Urgent Inquiries or Requests</b>  <a href="mailto:helpdesk@lhsc.on.ca">helpdesk@lhsc.on.ca</a></p>
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## ACCESS CONTROLS

User Activity Reports will be sent out on a quarter basis instead of monthly: January, April, July, October. The reports will focus on one area of improvement. The July report will focus on deactivating users who have not used the account for greater than 2 years.

There are over 3100 accounts that haven't logged on in over the two years. That's 3100 accounts that are wide open for a breach to happen with all reports and imaging from ALL Southwestern Ontario. It is alarming that this many people have access and are not using OneView. Sites should have a process they can use for these accounts to be re-activated. It is highly unlikely that these accounts will be used. There are 2600 accounts that have "never" logged in, in 2-10 years and almost 500 that have not logged in, in over 2 years. Some of these nulls are accounts that were uploaded during the onboarding of the Hospital to the DI-r.

We are trying to bring our system in line with system security controls from the Ontario government standards. Web Search: go its 25. Sections 3.1.1 and 3.1.2. There are changes coming. In the coming quarterly reviews, we will be focusing on these industry standards and helping to identify areas to clean up. We will not be asking for cleanup to the level on the Ontario website but it will help us all to prepared for the upcoming changes.

What I'm asking now, which doesn't seem so un-reasonable, is to de-activate accounts that are older than 2 years (Ontario Provincial Standard is currently: unused accounts to be de-activated in 45 days). We have created a list of unused accounts for 2 years or older and would like you to review this information for the purpose of de-activating. If you would like a more current list, of used accounts of 1 year or older, we are happy to provide that as well.

We will be sending out these reports by next week. Please review and make the necessary changes.

If they are not using the account, they shouldn't have access to it.

There is a cyber security element to this as well. If hospital staff have used their email for LinkedIn or a corporate phone plan and have used their email for anything outside the hospital, cyber criminals can use this to hack in to the hospital and gain access to many services including Oneview.

