

April 28<sup>th</sup> 2022

## HUB COLLABORATION CALL MEETING MINUTES- APRIL 28<sup>TH</sup> 2022

Topic	Speaker	Documents	Action Items
OCINET Update	Kathy Sophocleous	Informational	None
Privacy Updates	Anne McNaughton	Informational	None
OV Exam Filters	Arielle Davidson	Informational /training	None
OV Disable User Accounts	Arielle Davidson	Informational/ Training	Await site list from Libby and de-activate stale accounts reflected in the document
OV Exception Management	Steve Walker	Informational/ Training	None
SWODIN Metrics	Barb	Informational	None
SWODIN Project Updates	Barb	Informational	None
OH Maintenance Notoce	Barb	Informational	Awareness
Housekeeping	Steve	None	Ongoing awareness
Questions or topics for next call? - None at this time.			

<p><b>GENERAL INQUIRIES</b></p> <p> <b>SWODIN Head Office</b> The Stillier Centre 700 Collip Circle London, Ontario N6G 4X8</p> <p> <a href="mailto:swodin@lhsc.on.ca">swodin@lhsc.on.ca</a></p>	<p><b>FOR SERVICE ISSUE OR TECHNICAL SUPPORT</b></p> <p> <b>London Regional Helpdesk</b> 519-685-8335 1-877-465-7167 ext. 44357 (4HELP)</p> <p><b>Non-Urgent Inquiries or Requests</b></p> <p> <a href="mailto:helpdesk@lhsc.on.ca">helpdesk@lhsc.on.ca</a></p>
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LONDON HELPDESK CONTACT 519-685-8500 EXT.44357 (4HELP)

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